

**MM 20**

**Consumer Rights SET-1**

**Time 45 min**

General Instructions:

1. Answer to questions carrying 1 mark should not exceed 20 words.
2. Answer to questions carrying 3 marks should not exceed 60-80 words.
3. Answer to questions carrying 4 marks should not exceed 80-100 words.
4. Maps should be securely tied in the middle of the answer scripts.
5. Attempt all parts of the question together.

1. What should be the role of government to protect consumers? [1]
2. Where should consumers go to get justice? [1]
3. What are the functions of consumer protection councils? [3]
4. Mention a few factors which cause exploitation of consumers. [3]
5. Explain the need for consumer consciousness by giving two examples. [4]
6. Critically examine the progress of consumer movement in India. [4]
7. Describe the role of UN in the consumer movement. [4]

**Paper By**

**Indra Nath Jha (Teacher)**

**St Josephs Convent School Bathinda (Punjab)**

**For further guidance contact Ph. 0164 2222527 M. 09216322527**

**E Mail [indranathjha@gmail.com](mailto:indranathjha@gmail.com) [indranathjha@cbseocialscience.com](mailto:indranathjha@cbseocialscience.com)**

***Cbsemath.com*** in the service of student community

**The No. 1 CBSE Mathematics website in the world**

And

***cbseprojectwork.com***

**Complete CBSE Mathematics projects with graphs, Pie Charts and calculations**